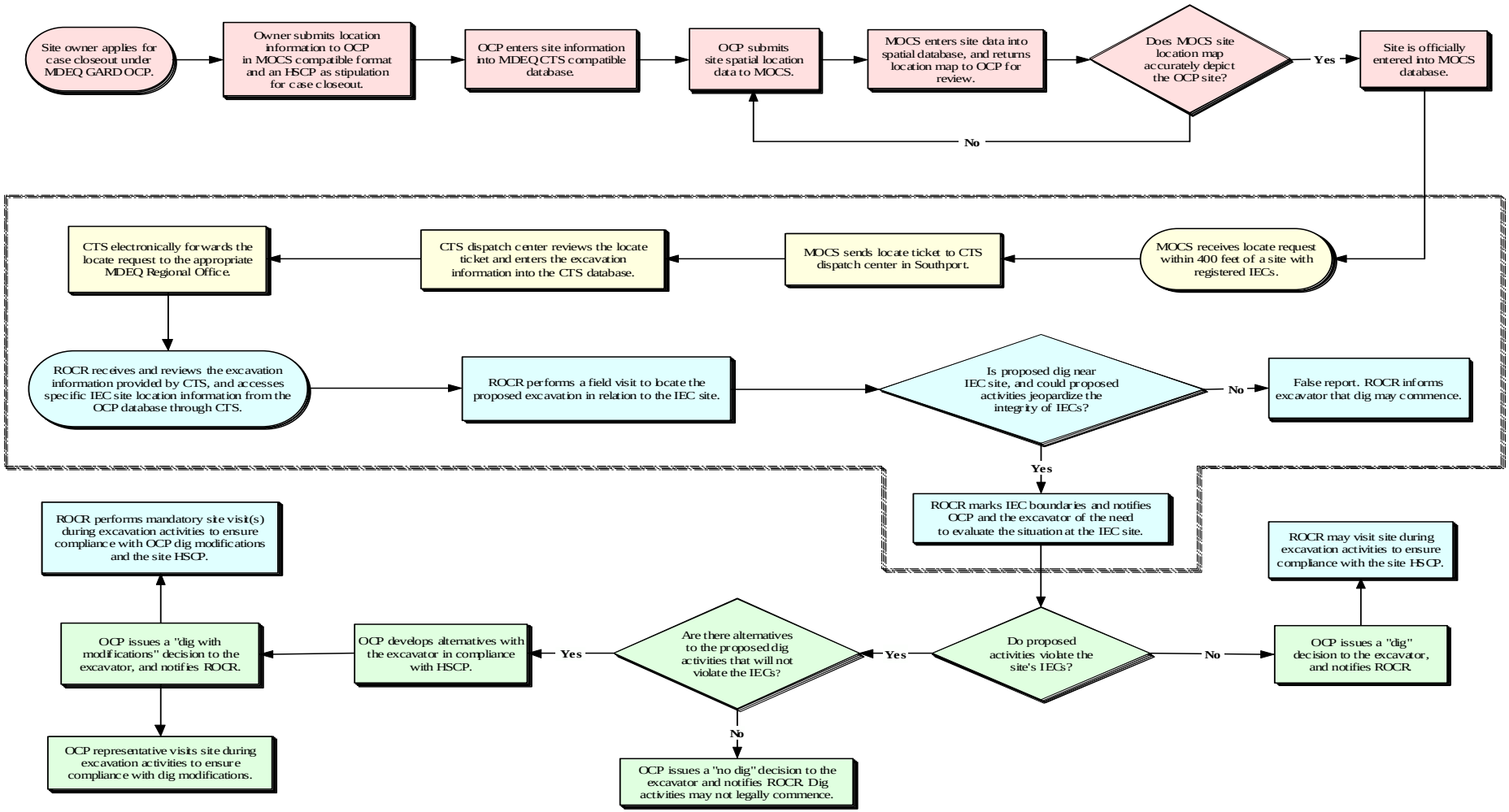
MDEQ's One Call Program Flowchart



KEY TO COLORS AND SHADING	
	MDEQ GARD OCP/MOCS Site Registration Process
	MOCS/MDEQ CTS Locate Request Process
	MDEQ Regional Response Process
	MDEQ OCP Evaluation and Decision Process
	48-Hour Notification Period

Note:
Pursuant to MS Code § 77-13-17 (8) (c), MDEQ OCP shall provide an annual update to MOCS of all IEC sites that are to be added or removed from the one-call system.

KEY TO ABBREVIATIONS			
IEC	Institutional and Engineering Controls	**OCP**	One Cleanup Program
MOCS	Mississippi One-Call System	**HSCP**	Health and Safety/Contingency Plan
MDEQ	Mississippi Department of Environmental Quality	**CTS**	Complaint Tracking System
GARD	Office of Pollution Control, Groundwater Assessment and Remediation Division	**ROCR**	Regional One-Call Representative